

# Privacy statement Inther

February 2023

Inther Group is responsible for the processing of personal data as shown in this privacy statement.

Your privacy is of great importance to Inther Group. We therefore comply with relevant laws and regulations on privacy, including the GDPR (General Data Protection Regulation). This means, among other things, that we:

- › Clearly state our purposes before we process your personal data, through this privacy notice;
- › Store as little personal data as possible and only the data that is necessary for these purposes;
- › Request explicit consent for the processing of your personal data, if consent is required;
- › Take necessary security measures to protect your personal data. We also impose these obligations on parties that process personal data for us;
- › Respect your rights, such as the right to inspect, correct or delete your personal data processed by us.

Your data is safe with us, and we will always use this data with the utmost care. In this privacy statement you will be informed about how we handle your personal data.

If you have any questions or if you want to know exactly what we keep about you, please contact Inther.

## Contact details of the data controller

Website: [www.inthergroup.com](http://www.inthergroup.com)

Address: De Amfoor 15, 5807 GW Oostrum, Netherlands

Telephone number: +31 (0)478 502 575

E-mail address: [GDPR@inthergroup.com](mailto:GDPR@inthergroup.com)

## 1. Who processes personal data?

All entities that are part of the Inther Group and its affiliates process personal data. Where this privacy statement refers to 'Inther', this refers to all affiliated entities and its affiliates. It concerns at least the following entities: Inther B.V., Inther Logistics Engineering B.V., Inther Service B.V., Inther Logistics Robotics B.V., Inther Conveyor Equipment B.V., Inther Warehouse Automation GmbH and Inther Logistics Automation BV.

## 2. Whose personal data does Inther process?

Inther processes data from:

- › Business contacts;
- › Customers (and associated persons);
- › Individuals whose personal data we collect in connection with providing services to our customers;

- › Suppliers (and associated persons);
- › Visitors to our website;
- › Visitors to our business locations;
- › Employees;
- › Applicants.

### 3. Which personal data does Inther process?

#### *Business contacts and similar groups*

We process the following data from business contacts, customers (and related persons), persons whose personal data we collect in connection with the provision of services to our customers and suppliers (and related persons):

- › First name, prefix and last name;
- › (preferably business) email address;
- › (preferably business) telephone number;
- › Company name where someone is employed (employer status).

#### *Visitors to our website*

Inther collects anonymous data about the use of the website to measure web statistics. By analyzing the collected data, the website can be improved so that the visitor can find the information they are looking for as easily as possible. In addition, Inther can further optimize its services through the web statistics. The collected data will not be used for any other purpose.

This concerns the following data: the address of your internet provider, the browser you use (such as Internet Explorer or Firefox), the time and duration of your visit and which pages you have visited. Cookies are also used.

#### *Visitors to our business locations*

We process the following data from visitors to our business locations:

- › First name, prefix and last name

#### *Employees*

Inther collects personal data about its own staff. Please refer to our “Employee Privacy Policy” available on MyInther for information on why and how personal data of employees is collected and processed.

#### *Applicants*

We process the following data from applicants:

- › First name, prefix and last name;
- › Date of birth;
- › Contact details (email address and telephone number);
- › Address data;
- › CV, work experience and education;
- › Information from job interviews.

Most of the personal data we collect as part of our recruitment process is provided by the applicant.

#### **4. For what purposes does Inther process your personal data?**

Inther processes personal data for various purposes:

- › To establish and maintain a business relationship with you, and to contact you if this is necessary to carry out agreed services or deliveries;
- › To optimize our website;
- › To secure our buildings;
- › Keeping a financial administration;
- › In the context of employee policy;
- › For sending service messages;
- › For promotional and marketing purposes;
- › Managing and developing our businesses and services;
- › Monitoring/Analyzing/Benchmarking/Analyzing our services;
- › Comply with all legal and regulatory requirements.

#### **5. With whom is data shared?**

In order to provide you with the best possible services and to remain competitive in our industry, we share certain information internally (i.e. with other entities) and externally (i.e. with third parties outside of Inther).

When we share your personal data externally with third parties in countries outside the European Economic Area (EEA), we always take the necessary measures to protect this data. We rely on, among other things:

- › The requirements based on the applicable laws and regulations;
- › EU Model Provisions. Where applicable, we use standard clauses in agreements with service providers to ensure that the transfer of personal data to parties outside the European Economic Area complies with the GDPR.

To comply with our legal obligations, we may disclose information to competent government, supervisory and judicial authorities such as:

- › Government agencies, regulators and supervisors;
- › The tax authorities;
- › Judicial/law enforcement authorities.

When we use other service providers or third parties in the context of certain common business activities, we may need to share your personal data to perform specific tasks. This involves things like:

- › Designing, developing and maintaining internet tools and web applications;
- › Providing application or infrastructure services (such as cloud services);
- › Marketing activities and events and customer communication management;
- › Preparing reports and statistics, printing publications and designing products;
- › Legal, auditing and other special services provided by lawyers, notaries, trustees, auditors and other professional advisers;

## 6. Processing principles

The GDPR requires data processing to be based on a legal basis. The following principles apply to the processing of personal data by Inther:

- › *Processing of data on the basis of necessity for the implementation of the agreement*  
Inther has the right to process data that is necessary for the execution of a concluded agreement. This may be the case, for example, with purchase agreements and contracts for services.
- › *Processing data based on a legal obligation*
- › *Processing data based on consent*

When you give permission to process your data, Inther has the right to process (ordinary) personal data. The following requirements must be met for this:

- › Consent is given freely;
- › Consent must be unambiguous;
- › The consent is specific;
- › You have been informed in advance about the identity of Inther, the purpose of the processing, which personal data is collected and the right you have to withdraw consent.

## 7. Retention period

We do not store your personal data longer than necessary to achieve the purposes for which they were collected and processed.

When your personal data is no longer necessary for a procedure or activity for which it was originally collected, we delete the data or bundle it at a certain level of abstraction (aggregation), make it anonymous or delete it according to laws and regulations.

The foregoing does not apply if there is a legal exception.

## 8. Security of personal data

Inther takes appropriate technical and organizational measures to prevent the loss of personal data or unlawful processing.

Within Inther, your personal data can only be used by employees who need access to it from their position in the context of the tasks assigned to them. All our employees have a duty of confidentiality.

## 9. Your rights

In principle, you have the right to inspect your own personal data. Does your data appear to be incorrect, incomplete or irrelevant? Then you can make an additional request to have your data changed, supplemented or destroyed.

A request for inspection, change or deletion of personal data can be submitted by:

- › Yourself;
- › Your trustee, if you have been placed under guardianship.

You can submit a request to view, change or delete your personal data by sending a request to the above-mentioned email address. Please specify in your request minimum:

- › Your name;
- › Which data you wish to view and/or which data you wish to see changed or destroyed.

Inther can refuse a request, for example due to legal obligations.

Do you want to withdraw your consent? For this you can send us an email. The withdrawal of consent does not affect the lawfulness of the personal data processed up to that point.

We trust it will never be necessary, but if you do have a complaint about our use of personal data, please email details of your complaint to [GDPR@inthergroup.com](mailto:GDPR@inthergroup.com) or send a letter to the above address. We will investigate and respond to any complaints we receive.

If you do not agree with the way Inther handles your personal data or handles your request or objection, you can submit a complaint to the Dutch Data Protection Authority. Information on how to do this can be found on the website of the Dutch Data Protection Authority.

## Changes privacy statement

Inther reserves the right to change this privacy statement at any time by posting a new version on the Inther Group website.

*If you want to know more about Inther's policy regarding privacy and data processing and how we use your personal data, you can send an email to us (see contact details).*